Our Vision

Life is great for children and young people

Our Mission

Provide a range of support services for children and young people who have not had a fair deal in relation to housing, homelessness, mental health and participation

Our Ethos

We need each other to make life work

Our Values

We make our own choices

We take risks

We make mistakes and learn

We recognise our differences and challenge judgments

MACS SUPPORTED HOUSING SERVICE

JOB DETAILS

Job Title:	Housing Worker
Funding:	Funded by the Supporting People Housing Executive and HSCT/ Public Health Agency
Conditions:	**Part Time (28 Hours), Permanent**
Responsible to:	Integrated Housing Floating Support Manager
Location:	14-20 University Street, Belfast
Hours of Employment:	**Part Time (28 Hours), Permanent** Working Hours include evenings, weekends and bank holidays and may change to reflect the needs of the young people.
Holiday:	30 days pro rata
Salary:	£21,388 pro rata and pension at 4% of salary

It will be a requirement of this post to be registered with the Northern Ireland Care Council (NISCC).

JOB DESCRIPTION / PERSON SPECIFICATION

ROLE OVERVIEW

Uni. St provides 24/7 supported housing for 18 young people leaving care who aged between 16 and 21. Housing Workers support young people to build the skills and confidence to maintain their own homes. Young people will receive individualised support based on support planning ongoing assessment/review and keeping safe were appropriate. Young people can live with us for up to 2 years before moving on to their own accommodation in the community.

CORE DUTIES AND RESPONSBILTIES

- To develop purposeful and nurturing relationships with young people using Social Pedagogy as an approach to practice
- Adhere to Child Protection, Vulnerable Adult and Lone Worker policies to safeguard Young People and Staff.
- To provide holistic support (on a one to one and group basis) to all young people accessing the service
- To ensure that young people's ideas, thoughts and feedback are recorded, responded to and actioned. Feedback to line management or relevant subgroups where appropriate
- To provide 1 to 1 support to young people ensuring this is underpinned by MACS ethos and value base
- To identify support plans in partnership witch compliment pathway plans, in partnership with young people, referrers and statutory partners
- To work in partnership with referrers, stakeholders and key agencies to ensure provision of comprehensive support to young people
- To provide practical and 'hands on' support regarding budgeting, cooking, cleaning and running a home, with young people and in conjunction with their support plans

- Awareness of young people's housing rights.
- To take the lead in creating and reviewing safety plans
- Work effectively, ensuring information is communicated efficiently through the designated systems
- To carry out quarterly reviews in partnership with young people and relevant partners

- Comprehensively plan (with young people and key agencies) move in and move on from the Service
- To give information, advice and assistance on claiming benefits and on accessing other relevant agencies and services
- To maintain clear, young people friendly, written and verbal communication with referrers, stakeholders and relevant external agencies and services
- To ensure accommodation is well maintained, and is safe for young people to live in
- To maintain an accurate and up to date record of support provided to young people
- To ensure quality standards are maintained and improved upon (QMT and RQIA) and MACS internal reviews
- To work to targets as identified in your Balanced Scorecard
- To be committed to continuous professional learning and development needs.
- To encourage and support young people to be involved in participation within MACS and outside of MACS.
- To promote other MACS Services and events to young people and support them to attend.
- To support and engage young people to be a good neighbour and assist in the resolution of neighbourhood disputes.
- To attend all relevant meetings as required.
- To pro-actively engage in Service development and raising the profile of Service.
- To support and nurture all students on placement at MACS.
- To work in accordance with MACS policies and procedures.
- Promote team cohesion and development through reflective practice, innovative thinking, transparent communication and solution focused approach.
- Contribute to the Organisational strategic direction through annual team objectives
- Undertake any other duties as required.

PERSONAL REQUIREMENTS

- The ability to build personable, purposeful and transparent relationships with young people.
- The commitment to work in accordance with MACS ethos and value base.
- The ability to communicate effectively to a wide range of people, including young people, verbally and in writing.
- The willingness to accept direction and supervision.
- The ability to reflect on practice, identify learning needs and take responsibility for continued professional development (with line management support).
- The willingness to work flexibly to respond to the needs of young people and to ensure the viability of the service
- The ability to maintain a comprehensive and up to date written record of work undertaken.
- To have the commitment to undertake relevant training.
- To be resilient and compassionate in a challenging environment
- To have good time keeping, time management skills and organisational skills.
- The ability to work on own initiative and as part of a Supported Housing team and within the Organisation.
- To represent the organisation in a professional manner.
- To bring enthusiasm and commitment to MACS.

PERSON SPECIFICATION

SKILLS AND KNOWLEDGE REQUIRED BY POST HOLDER	
CRITERIA 1	
2 years experience of working with young people aged 16-25 in a supported housing or similar environment **Or** Degree in Social Work, youth and community Work or similar 1 years experience of working with young people aged 16-25 in a supported housing or similar environment	**ESSENTIAL**
Experience of successfully liaising with a variety of agencies	**ESSENTIAL**
CRITERIA 2	
Understanding of young people who have been homeless, have left care or have high support needs	**ESSENTIAL**
Have developed a range of contacts, networks and resources to support 16-25 year olds to access and maintain accommodation	**ESSENTIAL**
CRITERIA 3	
Experience of supporting young people to make transition from care into independent living	**ESSENTIAL**
Experience of supporting 16-25 year olds to access and maintain appropriate benefits or income	**ESSENTIAL**
CRITERIA 4	
Can develop own approach to practice based on reflection and feedback	**ESSENTIAL**
To be resilient and compassionate in a challenging environment	**ESSENTIAL**
CRITERIA 5	
A full current driving licence and access to a car is required so as to be able to meet the requirements of the post in full	**ESSENTIAL**