



Our Vision

Make life great for Children and Young People

Our Mission

To empower Children and Young People who haven't had a fair deal – to have a home, strengthen their mental health and be part of a community

Our Ethos

We need each other to make life work

Our Values

We make our own choices

We are loving and compassionate

We take risks

We make mistakes and learn

We never give up

MACS INTEGRATED HOUSING AND FLOATING SUPPORT SERVICE

JOB DETAILS

Job Title:	Integrated Housing and Floating Support Worker
Funding:	Funded by the Supporting People Housing Executive & Trust
Conditions:	Full Time, Permanent
Responsible to:	Manager at Base Location
Location:	Peripatetic - No Fixed Base (Belfast/Downpatrick/Lisburn/Newry)
Hours of Employment:	Full Time, 35 hours per week. Working Hours may include evenings, weekends and bank holidays and may change to reflect the needs of the young people
Holidays:	30 days per annum plus 11 days statutory days
Salary:	£23,100 per annum and pension 4% of salary

It will be a requirement of this post to be registered with the Northern Ireland Social Care Council (NISCC).

ROLE OVERVIEW

Integrated Workers support young people to build the skills and confidence to maintain their own homes. Young people will receive individualised support based on support planning ongoing assessment/review and keeping safe were appropriate.

The role of an Integrated Worker is to provide a range of interventions to assist Young People aged 16-25 to access and/or maintain their own accommodation. The worker will work across both Floating Support and Housing Services to support on average 15 young people in the community and provide support to young people in our housing service as and when required. This role will have no fixed base and will move across MACS Integrated Services in Belfast / Lisburn / Newry / Downpatrick to cover staffing gaps.

This Job Description demonstrates the job role, who you will be accountable to in carrying out your duties and an explanation of why.

Job role	Accountable to	Why?
Ensure all young people are cared for by appropriate staff. Workers will participate in shift patterns that meet the needs of the young people.	Young People	To establish a positive relationship with Young People and to support them to create a safe home environment.
	Team	To ensure as a team young people have access to workers and to tackle isolation and loneliness.
	Manager	To ensure the young people are provided with consistency in regards to staffing.
Adhere to NISCC Standard of Conduct and MACS Policies and Procedures including, Child Protection, Adult Safeguarding and Lone Worker in order to safeguard and protect Young People and Staff.	Young People	To keep young people safe.
	Team	Policy and Procedures provide organisational guidance to ensure the safety and wellbeing of young people, the service and the team.
	Manager	Ensure quality standards are adhered to.
To provide Holistic Support (on a one to one and group basis) to all young people accessing the service.	Young People	Young people receive support that meets their needs.
	Team	Ensure every young person receives the support required.
	Manager	To ensure young people are provided with the appropriate support based on needs.
To identify Support Plans in partnership with Young People and Professionals/Service were appropriate and take the lead in creating safety plans and ensuring regular reviews.	Young People	To provide a Person-Centred approach to ensure that appropriate support is offered and relevant safeguards are in place.
	Team	To ensure a co-ordinated approach to support planning.

Job role	Accountable to	Why?
	Stakeholders	To ensure partnership working and a co-ordinated approach to support planning.
	Manager	To ensure there is evidence of partnership working and accountability in respect of the support provided.
To maintain and review accurate and up to date records of support provided to Young People.	Young People	Young people's information is kept safe and secure. MACS adhere to GDPR guidelines and promote transparency with young people in how information is shared.
	Manager	To ensure all records are accurate and up to date and in line with GDPR guidelines.
	Stakeholders	To ensure quality standards are maintained in accordance with QMT, RQIA and MACS internal processes.
To provide practical 'hands on' support to assist Young People with all areas of managing their tenancy including life skills and emphasising the importance of being a good neighbour. Workers will liaise and advocate with Housing Executive/Housing Association/Landlords.	Young People	To help ensure that the Young People are able to maintain their tenancy but also to assist them to develop the confidence and assertiveness required to live independently.
	Team	To meet the needs of the young people and ensure a co-ordinated approach.
	Manager	To ensure that an adequate level of support is being provided and that there is evidence of progression in regards to support planning.
	Stakeholders	To ensure partnership working to increase the likelihood of the young person securing a tenancy.
To provide awareness of the Housing Rights of Young People and to advocate on their behalf.	Young People	To empower Young People to understand their rights and that they are upheld.
	Manager	Ensuring training needs are identified to ensure knowledge is updated in regards to housing rights and to ensure staff are advocating on behalf of young people.
Working effectively within a team and ensuring information is communicated with Young People and external agencies.	Young People	To ensure relevant information is shared in a timely and appropriate manner.
	Team	Policy and Procedures provide organisational guidance to ensure the safety and wellbeing of young people, the service and the team.
	Manager	To ensure as a team the relevant processes are being adhered to in regards to effective communication.

Job role	Accountable to	Why?
	Stakeholders	Ensure quality standards are adhered to.
Comprehensively plan (with Young People and key agencies) and participate in the decision making relating to the move-in and move-on from MACS.	Young People	To ensure MACS is the right support for the Young Person and to provide a smooth transition from the start of support until move on.
	Team	To ensure the team are involved in decision making relating to move in's and move on's from MACS.
	Manager	To ensure all the necessary information is obtained that will help with decision making in regards to any move in's and move on's from MACS.
To provide information, advice and assistance on claiming benefits and on accessing other relevant agencies and services.	Young People	To safeguard that the Young Person is in receipt of the appropriate benefits, that budgeting and financial planning is offered and to improve awareness of external support available.
	Manager	Relevant training is accessed that will help ensure advice and guidance is accurate and up to date.
Recording and communicating in line with statutory and MACS requirements.	Young Person	To ensure that the Young Person understands why information is shared with outside agencies.
	Manager	Young people's information is kept safe and secure.
	Stakeholders	MACS staff adhere to GDPR guidelines and promote transparency with young people in how information is shared.
To meet with Manager monthly for supervision and to work on agreed targets identified in Balanced Score card.	Team	To promote best practice in supporting young people.
	Manager	To ensure staff development and targets are met.
Reflection, personal and professional development both individually and as part of the team.	Young People	Young people will receive support from a highly skilled team.
	Team	In order to contribute to a skilled and continually developing team.
	Manager	Learning and development promotes competence, resilience and compassion when working with young people.

Job role	Accountable to	Why?
To be pro-active in service development, network with external agencies and promote of the profile of MACS.	Team Manager	Workers will be integral in the strategic direction of the organisation. To deliver high quality services in partnership with stakeholders to improve outcomes for Young People.
Contribute to the induction and support of new staff.	Young People Team Manager	To promote a consistent service to young people. Ensure all staff are supporting young people in accordance with MACS ethos, values and policy and procedures. To ensure workers receive a comprehensive induction and adequate support.
To work in accordance with MACS policies and procedures.	Young People Team Manager	To keep young people safe. Policy and Procedures provide organisational guidance to ensure the safety and wellbeing of young people, the service and the team. Ensure Policies and Procedures adhered to and quality standards met.
Promote team cohesion with a solution focused approach and the use of the Decision Making Model.	Young People Team Manager	To promote consistent care and support. To ensure team cohesion, safe and effective practice. To ensure best practice. To ensure that informed decisions are made and all staff are consulted, responsible and accountable in this process.
Awareness and involvement in the management of team budgets and identify sources of funding to meet the needs of young people i.e. grants, DHSS etc.	Young People Finance Dept Team Manager	To ensure young people have access to additional funds to meet their needs. To ensure any expenditure is line with team budgets. Ensure good communication regarding expenditure whilst not exceeding the budget. To ensure young people have access to additional funding and expenditure is in line with team budgets.
To proactively maintain a waiting list, prioritising waiting list and providing regular support.	Young People Manager	To build relationships with emerging young people and ensure their immediate needs are met whilst waiting. To ensure ongoing review and prioritisation in accordance with the young person's needs.

Job role	Accountable to	Why?
Identify need for group work opportunities, creating and facilitating groups to enhance personal and social development.	Young people	To help young people develop skills and coping strategies.
	Team	To provide opportunities to young people to manage social isolation and loneliness.
	Manager	To ensure participation of young people is being actively promoted and in line with MACS Ethos and Values.
Undertake any other duties as required.	Young People	To ensure young people are put first.
	Team	To work as part of a team.
	Organisation	To contribute to the organisation's needs.

PERSON SPECIFICATION

SKILLS AND KNOWLEDGE REQUIRED BY POST HOLDER	
CRITERIA 1	
<ul style="list-style-type: none"> 2 years' experience of working with young people age 16-25 in supported housing or community based support or similar environment OR <ul style="list-style-type: none"> Degree in Social Work, Youth and Community Work or similar AND 1 years' experience of working with young people age 16-25 in supported housing or community based support or similar environment 	ESSENTIAL
CRITERIA 2	
<ul style="list-style-type: none"> Experience of assessing risk and safety planning in order to keep young people safe 	ESSENTIAL
CRITERIA 3	
<ul style="list-style-type: none"> Experience of assessing need and support planning for young people 	ESSENTIAL
CRITERIA 4	
<ul style="list-style-type: none"> Can develop own approach to practice based on reflection and feedback 	ESSENTIAL
<ul style="list-style-type: none"> To be resilient and compassionate in a challenging environment 	ESSENTIAL
CRITERIA 5	
<ul style="list-style-type: none"> A full current driving license and access to a car is required so as to be able to meet the requirements of the post in full 	ESSENTIAL
DESIRABLE CRITERIA	
<ul style="list-style-type: none"> Experience of working with youth homelessness 	DESIRABLE